



# **CUSTOMER INFORMATION PORTFOLIO**



On behalf of our Team we wish to extend a warm and friendly welcome to:

## **TRUCKS AND TRAILERS LTD**

Trucks & Trailers are the North Island sales, parts and service dealer for all Mercedes-Benz heavy commercial vehicle products which encompasses Freightliner Trucks, Mercedes-Benz Trucks and Mercedes-Benz Vans.

We pride ourselves on being a leader in the industry for providing quality heavy vehicle products with 24-hour customer service and product support.

The following pages are offered as a guide to the services and facilities available to you. However, should you require any further assistance, please contact Reception.

Warm Regards

The Team



## GENERAL INFORMATION

### SERVICE RECEPTION HOURS

Monday – Friday	7.30am – 6.00pm
Saturday	7.30am – 12.00pm
Public Holidays	Closed

### Phone Numbers

Outside Line	Dial 1
Emergency Services	Dial 1 – 111
Taxi	Dial 1 – 300 3000

### ADDRESS DETAILS AND CONTACT NUMBERS

88 Wiri Station Road  
Wiri, Auckland 2104

Private Bag 76 905  
Manukau, Auckland 2241

Telephone Main Line	:	09 262 2465
Fax Number	:	09 262 2497

### TRUCK SALES

Freightliner Trucks	:	Adam Corbett	021 771 335
Mercedes-Benz Trucks	:	Damon Smith	021 623219

USED TRUCKS	:	Richard Gordon	021 824203
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VAN SALES MANAGER	:	Ian Anderson
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VAN SALES	:	Nicky van Wijk	021 194 8079
	:	Vijay Chhagn	021 366 423
	:	Jack Brown	021 981 767
	:	Gordon Toms	021 234 5561

### PARTS DEPARTMENT

Phone	:	09 262 7990
Fax Number	:	09 263 6413

PARTS SALES	:	Paul Wyeth / Parts Manager	021 308 366
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#### **SERVICE DEPARTMENT**

Phone : 09 262 7999

Fax Number : 09 263 6413

Service Call Out : 021 927 532

Kelly Henshaw  
Service Manager 021 660 372



#### **CONNECTING TO BROADBAND AND WIRELESS**

Wireless connection is available please ask one of our staff at reception for the Wireless password.

#### **MAIL AND FAX SERVICES**

Faxes can be sent and received at Reception. The fax number is 09 262 2497.

Outgoing mail can be left at reception and will be picked up at 4.30pm daily.

#### **IN THE EVENT OF AN EMERGENCY**

If you require fire, ambulance or police, please dial 1 for an outside line then 111.

#### **EMERGENCY EVACUATION POINT**

In the event of the fire alarm sounding (a two-tone siren) please evacuate the building as quickly and calmly as possible to the assembly point which is located to the right of the driveway as you drive in. Please close all doors behind you. Do not stop to pick up belongings. Do not re-enter the building until authorised to do so by the Senior Fire Warden.

#### **FIRST AID KIT**

Our First Aid Kit is located on the wall to your left as you walk into the Showroom Customer toilet.

#### **SMOKING**

Smoking is not permitted on site except in designated areas.

#### **VISITOR AND DISABLED PARKING**

Please **DO NOT PARK** in the driveway area. There is designated parking for visitors and disabled parking situated out the front of the entrance to reception. Please park responsibly using the designated spaces available to you. It is not possible for you to turn around in our driveway all heavy trucks and light commercial vehicles please follow the driveway around the back of the building to exit our premises.

#### **TELEPHON**

Please ask at reception if you require a telephone to make calls.

#### **TOILET**

There is a customer toilet located next to the kitchen in the customer lounge.

#### **REFRESHMENTS**

We would like to make you feel at home while you're here; enjoy our customer lounge complete with a flat screen TV, an assortment of refreshments. You also have access to our mobile charging station should you wish to charge your phone while you wait.



## TRANSPORTATION AND SERVICES

### BUS STATION



### TAXIS (LANDMARK CNR WIRI STATION ROAD AND LAMBIE DRIVE – MOBIL PETROL STATION)

Auckland Co-operative                      09 300 3000

Corporate Cabs                                09 377 0773

### AIRPORT SHUTTLE SERVICE

Quick Shuttle                                 0800 366 723

Super Shuttle                                 09 522 5100

### RECOMMENDED ACCOMODATION

Please ask us at reception for us to give you a lift to your accommodation.

#### Hotels:

**The Sebel Hotel, Manukau**, 16 Lakewood Ct, Manukau, 09 261 1821

**The Novotel Hotel, Manukau**, Auckland Airport International, Emery Drive, Manukau, 09 257 7200

**The Sebel Hotel, Manukau**, 16 Lakewood Ct, Manukau, 09 261 1821

#### Motels:

**Manukau Motor Lodge**, 631 Great South Rd, Manukau, 09 262 0869

**Proximity Apartments Manukau**, 17 Amersham Way, Manukau, 09 263 5450

**Grange Motel**, 1 Grange Rd S, Manukau, 09 277 8280

## **SHOPPING**

### **Westfield Shopping Centre**

Cnr Great South and Manukau Station Roads,  
Manukau, Auckland 2104  
Hours: 9.00am – 6.00pm Monday - Friday  
Sunday Hours 10.00am – 5.30pm

## **BANKS**

**ASB** – Westfield Shopping Centre, Manukau  
**ANZ** - Westfield Shopping Centre, Manukau City  
**BNZ** - Cnr Great South Road and Ronwood Ave, Manukau City

## **MEDICAL PRACTITIONERS**

### **Manukau City Medical Centre**

18 Manukau Station Rd, Manukau, Auckland, 2104  
Hours: 9.00am – 5.00pm  
Phone: 09 262 2011

### **Manukau Super Clinic / Hospital**

90 Great South Road, Manukau, Auckland, 2104  
Hours: 8.00am – 11.00pm  
Phone: 09 277 1660

## **FOOD**

### **Walking distance:**

Mobile Petrol Station – located next door on corner of Wiri Station Road and Lambie Drive.  
Sandwich Bar – across the road, or another is located at 100 Wiri Station Road.  
Café – Artisan Café, 300m walk, 99 Wiri Station Rd.

### **Cafés – a short drive:**

Melba Café, 1 Ronwood Ave, Manukau.  
Urban Soul, 652 Great South Rd, Manukau  
Kreen Café, 67 Cavendish Dr, Manukau  
Krispy Kream, 3 Ronwood Ave, Manukau

### **Restaurants – a short drive:**

Lone Star, 792 Great South Rd, Manukau, 09-985 0590  
Bronco's Steak House, 712 Great South Rd, Manukau, 09-262 2850  
Republic Restaurant & Bar, 12/6 Amersham Way, Manukau, 09-263 6522



## TOURIST ATTRACTIONS - AUCKLAND

### VECTOR WERO WHITEWATER PARK

Featuring two white water rafting courses and 9,000 sqm of beautifully clear water to explore, it's a thrill seekers playground – and also perfect for a family day out.

Enjoy paddling and pizza by the lake, hire a kayak or SUP, race down rapids or take on the world's highest man-made waterfall. Feel the rush of adventure, or simply dip in a toe – the choice is yours.

**Winter hours (June–September) are Wednesday to Sunday from 9am.**

Please refer to their website for further rafting activity details <http://wero.org.nz>

For further enquiries, please contact (09) 976 7777



**Location: 770 Great South Road, Wiri, Auckland 2104**

### RAINBOWS END ADVENTURE PARK

It's fun on demand at Rainbow End so how will you play it?

With over 20 rides and attractions, there's something for everyone, every day of the year except Christmas Day. If you are a thrill seeking enthusiast the Stratosphere, our brand new ride, is just for you. Or if you'd like something a less scary, perhaps the Log Flume Ride or Pirate Ship. It's your fun, and you can put it together anyway you like.

For children 8 years and under, make sure you visit Kids Kingdom; it's an amazing family entertainment centre just for the younger kids.

Please refer to their website for further details [www.rainbowsend.co.nz](http://www.rainbowsend.co.nz)

For further enquiries, please contact (09) 262 2030



**Location: 2 Clist Crescent, Manukau, Auckland 2104**

### URBAN SOUL CAFÉ

Urban Soul Cafe is located two minutes from the M1 Motorway, is a hub for South Auckland business folk, students and locals alike. Having been open for over 5 years, Urban Soul Manukau is the original, the 'mothership' if you will.

The Urban Soul family pride themselves on quality food, great coffee and excellent customer service. This is probably why we have been awarded Metro Magazine's 'Best in Suburb' for the past five consecutive years.

Please refer to their website for further information [www.urbansoul.co.nz](http://www.urbansoul.co.nz)

For further enquires and bookings please contact (09) 262 2435



**Location: 652 Great South Road, Manukau, Auckland 2104**

### LONE STAR RESTAURANT – MANUKAU

Lone Star Manukau is located at 792 Great South Road and overlooks the Vodafone Events Centre and the new Vector Wero Whitewater park. Our Manukau Lone Star restaurant seats 120 and in addition we have a discreet, private(ish) dining area which is perfect for those of you with big families, work or sport groups who wish to celebrate together in your own space, at your own pace. There is also a spacious bar and an outdoor deck on which to sit and watch the sun go down.

Any occasion is welcome - simply get in touch and we'll look after you. Children are always welcome – they have their own menu and don't forget to tell us if it's your birthday!

Please refer to their website for further information [www.lonestar.co.nz](http://www.lonestar.co.nz)

For further enquiries and bookings please contact: (09) 985 0590



**Location: 792 Great South Road, Manukau, Auckland 2104**





## GO TO DEVONPORT FROM AUCKLAND CITY

A quick ferry ride for only NZ\$11.50 return brings you to Devonport. From here, you can get awesome photos of the city skyline, explore the tunnels at North Head, get free entry into the Navy Museum, and swim at Cheltenham Beach.

Please refer to their website for further details: [www.fullers.co.nz](http://www.fullers.co.nz)

For further enquiries please call: (09) 367 9104

## TAKE A FREE BACKPACKER TOUR

Get a free orientation of Auckland Central from a local! Find out where the best places are to eat and party, the top sights to visit, what events to go to, all on the backpacker budget. After this 2-hour tour you'll not want to leave the City of Sails.

Please refer to their website for further details:

For further enquiries please call: (09)

## Devonport, Auckland



**Location: Ferry Building, Devonport, Auckland 1010**

**Location: Auckland City Central**

## GET EDUCATED AT THE MUSEUM

Entry to the Museum is NZ\$25 unless you have a proof of an Auckland address which gets you in for free. You can lose track of time in this museum with all its interactive exhibitions, such as the "shaky" volcano exhibition. The renowned Auckland Museum is a good place to learn about all things New Zealand.

Please refer to their website for further details:  
[www.aucklandmuseum.co.nz](http://www.aucklandmuseum.co.nz)

For further enquiries please contact: (09) 309 0443



**Location: The Auckland Domain, Parnell, Auckland 1010**

## WALK TO SILO PARK

Even when the Silo Cinema event isn't on, this area of Auckland is pretty cool to walk to. There's Silos (duh), water features, sculptures, a basket ball court and plenty of places to sit and contemplate how awesome you are.

Please refer to their website for further details: [www.silopark.co.nz](http://www.silopark.co.nz)

For further enquiries please contact: (09) 336 8820



**Location: Beaumont Street and Jellicoe Street, Auckland, 1010**

## VISIT THE MARITIME MUSEUM

Visit the Maritime Museum for a reasonable price where you can discover New Zealand's relationship with the sea. As well as interactive exhibitions, the interaction reaches a new level with the harbour cruise. Cruise out into the water up to the Harbour Bridge, to get incredible views of the city.

Please refer to their website for further information:  
[www.maritimemuseum.co.nz](http://www.maritimemuseum.co.nz)

For further enquiries please contact: (09) 373 0800



**Location: Corner Quay Street and Hobson Street, Auckland, 1010**

## BROWSE THE AUCKLAND ART GALLERY

Culture yourself by going to the Auckland Art Gallery. General admission is free, but certain exhibitions you may need to pay for. The gallery is on the edge of Albert Park – a nice park for a stroll.

Please refer to their website for further information:  
[www.aucklandartgallery.co.nz](http://www.aucklandartgallery.co.nz)

For further enquiries please contact: (09) 379 1349



**Located: Wellesley Street East, Auckland, 1010**

**Please ask us if we can be of assistance with anything  
else you need during your visit.**

Thanks from the team at

