



# **CUSTOMER INFORMATION PORTFOLIO**



On behalf of our Team we wish to extend a warm and friendly welcome to:

## **TRUCKS AND TRAILERS LTD**

Trucks & Trailers are the North Island sales, parts and service dealer for all Mercedes-Benz heavy commercial vehicle products which encompasses Freightliner Trucks, Mercedes-Benz Trucks and Mercedes-Benz Vans.

We pride ourselves on being a leader in the industry for providing quality heavy vehicle products with 24-hour customer service and product support.

The following pages are offered as a guide to the services and facilities available to you. However, should you require any further assistance, please contact Reception.

Warm Regards

The Team



## GENERAL INFORMATION

### SERVICE RECEPTION HOURS

Monday – Friday	7.30am – 6.00pm
Saturday	7.30am – 12.00pm
Public Holidays	Closed

### Phone Numbers

Outside Line	Dial 1
Emergency Services	Dial 1 – 111
Taxi	Dial 1 – 3555 333

### ADDRESS DETAILS AND CONTACT NUMBERS

12 Bennett Street, Cloverlea  
Palmerston North 4412

P O Box 4312  
Manawatu Mail Centre  
Palmerston North 4412

Telephone Main Line : 06 356 8589

**TRUCK SALES** : John O’Sullivan 021 970 930

**VAN SALES** : Tony Rule 021 190 8691

### PARTS DEPARTMENT

**Phone** : 06 356 8589

Simon Henry  
Senior Parts Specialist 021 503 471

### SERVICE DEPARTMENT

**Phone** : 06 356 8589

**Service Call Out** : 021 491 950

Cameron Hastings  
Workshop Manager 021 701 352



#### **CONNECTING TO BROADBAND AND WIRELESS**

Wireless connection is available please ask one of our staff at reception for the Wireless password.

#### **MAIL**

Outgoing mail can be left at reception.

#### **IN THE EVENT OF AN EMERGENCY**

If you require fire, ambulance or police, please dial 1 for an outside line then 111.

#### **EMERGENCY EVACUATION POINT**

In the event of the fire alarm sounding (a two-tone siren) please evacuate the building as quickly and calmly as possible to the assembly point which is located to the right of the driveway as you drive in. Please close all doors behind you. Do not stop to pick up belongings. Do not re-enter the building until authorised to do so by the Senior Fire Warden.

#### **FIRST AID KIT**

Our First Aid Kit is located on the wall in the lunchroom upstairs.

#### **SMOKING**

Smoking is not permitted on site.

#### **VISITOR AND DISABLED PARKING**

Please **DO NOT PARK** in the driveway area. There is designated parking for visitors and disabled parking situated out the front of the entrance to reception. Please park responsibly using the designated spaces available to you. It is not possible for you to turn around in our driveway all heavy trucks and light commercial vehicles please follow the driveway around the back of the building to exit our premises.

#### **TELEPHONE**

Customers have access to a phone please ask one of our staff should you wish to make a call. Please dial 1 for an outside line. You have access to ring mobiles and National calls – NO access to dialling international calls.

#### **TOILET**

There is a customer toilet located upstairs.

#### **REFRESHMENTS**

We would like to make you feel at home while you're here; enjoy our customer lounge complete with an assortment of refreshments.



## TRANSPORTATION AND SERVICES

### BUS STATION



**Address: 478 Main Street, Palmerston North, Phone:**

### TAXIS

Palmerston North Taxis                      06 355 5333

Taxis Gold and Black                      06 351 2345

### AIRPORT SHUTTLE SERVICE

Quick Shuttle                      0800 366 723

Taxis Gold and Black                      06 351 2345

### SHOPPING

#### The Plaza

84 The Square, Palmerston North

Hours: Monday – Wednesday & Saturday 9.00am – 5.30pm, Thursday 9.00am – 9.00pm, Friday 9.00am – 7.00pm,  
Sunday Hours 10.00am – 5.00pm

### BANKS

**ASB** – 116 The Square, Palmerston North, Phone: 06 355 0371, Hours: 9.00am – 4.30pm

**BNZ** – Broadway Ave, Palmerston North, Phone: 0800 269 296, Hours: 9.00am – 4.30pm

### MEDICAL PRACTITIONERS

#### The Palms Medical Centre

445 Ferguson St, Palmerston North, 4410

Hours: 8.00am – 8.00pm

Phone: 06 354 7737

#### City Doctors

22 Victoria Ave, Palmerston North, 4410

Hours: 8.00am – 10.00pm

Phone: 06 355 3300



## TOURIST ATTRACTIONS – PALMERSTON NORTH

### TE MANAWA – A MUESUM WITHOUT BOUNDARIES

At the cultural heart of our city Te Manawa draws art, science and history together, recognising the uniqueness of each area and reflecting our growing region and its people.

Te Manawa Museums Trust (the Trust) is a charitable trust incorporated on 20 August 1999, from that date, the Trust assumed responsibility for art works and heritage assets transferred to its care but held on behalf of others. From 1 July 2000 the Trust commenced leasing the premises and managing the institution under agreements entered into with the Palmerston North City Council.

Please refer to their website for further information:  
[www.temanawa.co.nz](http://www.temanawa.co.nz)

For further enquires and bookings please contact (06) 355 5000



Located: 326 Main Street, Palmerston North

### VICTORIA ESPLANDE GARDENS

Named to commemorate Queen Victoria's Diamond Jubilee, the development of the Esplanade began in 1897 although the land was granted to the borough two decades before that time. Thus there are a significant number of registered trees in the garden. The Peter Black conservatory houses a wide range of tropical and subtropical plants where orchids feature as the single largest collection. Adjacent is a lathe house where cool climate exotics and native plants enjoy the overhead protection. A visitor Education Centre is located here also.

The Esplanade features a variety of both annual and perennial beds, a year-round display being the aim. There is also a fernery of note and adjacent to the Manawatu River, five hectares of native bush, one of the few remaining areas left in the region. Over 5000 plants are located in the Dugald McKenzie rose garden and there are rose trial beds nearby.

Please refer to their website for further information:  
[www.victoriaesplandegardens.co.nz](http://www.victoriaesplandegardens.co.nz)

For further enquiries please contact (06) 356 8199 ext 7906



Located: 80 Park Road, Palmerston North

### ROBERTSON HOLDEN INTERNATIONAL SPEEDWAY

Centrally located in the heart of Palmerston North, FMG Stadium (formerly the Showgrounds) seats 15,000 people and has been the home of speedway in the city since 1929. From October to April the track hosts hundreds of competitors and thousands of fans from all over the country, as they flock to one of the best-appointed circuits in the southern hemisphere.

Please refer to their website for further information:  
[www.pnspeedway.co.nz](http://www.pnspeedway.co.nz)

For further enquiries please contact: (06) 358 8838



Located: Takaro, Palmerston North

### TE ĀPITI WIND FARM

The wind farm can generate up to 90.75 megawatts of electricity. Te Āpiti wind farm generates enough electricity each year for about 39,000 average New Zealand homes.

Te Āpiti was the first wind farm Meridian built in New Zealand. It is also the first wind farm to supply electricity into the national energy grid, which is owned by Transpower.

Te Āpiti wind farm can be seen from the Manawātū Gorge walking track. This remarkable gorge is one of the few in the world where a river crosses a mountain range.

Please refer to their website for further information:  
[www.meridianenergy.co.nz](http://www.meridianenergy.co.nz)

For further enquiries please contact: (06)





## NERO RESTAURANT

Built in 1918, Nero Restaurant encompasses a stunning Victorian character home with excellent food that leading Head Chef & Owners Scott & Yvette Kennedy are renowned for in Palmerston North.

We welcome you to experience Nero. Enjoy our warm and cosy surroundings. Take time to cool down in summer – dine in our tranquil outdoor alfresco area surrounded by established trees and gardens. Wander through the many French doors; escape to the expansive decking, sample our divine selection of wine.

Nero Restaurant won the Food & Beverage – Restaurant category and took out the Supreme Award in the Palmerston North Top Shop 2006 awards.

Please refer to their website for further information:  
[www.nerorestaurant.co.nz](http://www.nerorestaurant.co.nz)

For further enquiries please contact: (06) 354 0312



Location: 36 Amesbury Street, Palmerston North

Located: Woodville, 11.5 km<sup>2</sup> of land north of the Manawatu Gorge

## 236 CAFE CUBA

Darlene and Paul "Woody" Woodhead, owners of Cafe Cuba invite you to come in and experience Cafe Cuba the next time you are in Palmerston North.

Here at Cafe Cuba we strive to bring you great food, a large variety of beverages and outstanding service, to make your experience with us a memorable one. Cafe Cuba is certainly a well-known and iconic piece of Palmerston North Cuisine; it's a great place to have that morning breakfast or tea, business meeting, or simply to catch up over a coffee.

Here at Cafe Cuba we have a large cuisine menu which is sure to tempt your taste buds. Offering an all day breakfast and brassiere we invite you come in and dine with us every day from 7.00am right through to our dinner menu, dining from 5.00pm until 9pm. Cafe Cuba is also a great place to take the family with a full children's menu available.

Please refer to their website for further information: [www.cafecuba.co.nz](http://www.cafecuba.co.nz)

For further enquiries please contact: (06) 356 5750



Location: 236 Cuba Street, Palmerston North

## THE COFFEE CLUB

The Coffee Club New Zealand has a strong presence in Auckland but you'll also find our cafes in many regional areas including Hamilton, Tauranga, Hastings, Palmerston North, Wellington, Christchurch, Dunedin, Queenstown, Taupo, Rotorua and Warkworth.

Despite our name, *The Coffee Club* is about much more than just excellent coffee. At *The Coffee Club* you'll find a large range of breakfast, lunch and dinner meals available at any time of the day. So if you want bacon and eggs at 4pm or a gourmet beef burger at 10am, it's no trouble at *The Coffee Club*. As long as we are open we are serving our full menu!

*The Coffee Club* offers two types of dining experiences; a fully licensed, extended hours Cafe Bar Restaurant with full table service and an extended menu, and a Club store, which is typically located in high pedestrian areas and shopping centres and focuses on all-day light meals, breakfasts and snacks with counter service. As well as a comprehensive menu, we also offer a large variety of impossible-to-resist sweets including cakes, slices, muffins and biscuits and, of course, Excellent Coffee with *The Coffee Club* Signature Blend!

Please refer to their website for further information:  
[www.thecoffeeclub.co.nz](http://www.thecoffeeclub.co.nz)

For further enquiries please contact: (06) 06-355 3407



## ABERDEEN ON BROADWAY

Centred in the hub of Broadway Avenue, Palmerston North and located in one of Palmerston North's historic buildings, Aberdeen is the perfect setting for fine dining or a relaxed social occasion. Aberdeen has a unique courtyard area with a retractable roof for the gorgeous summer months and open-lit fire for a cosy winter's evening. Aberdeen is the ideal venue all year round.

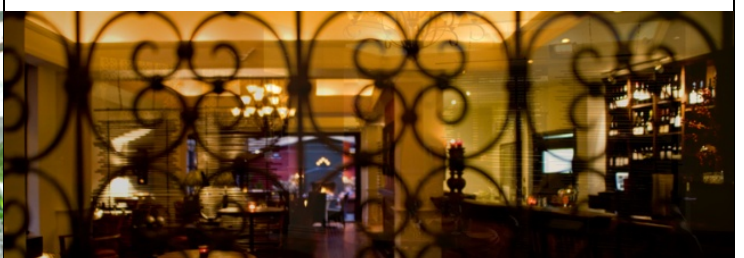
Serving a combination of the finest contemporary cuisine, an extensive wine list, ambience and exceptional service gives Aberdeen on Broadway the leading edge.

Aberdeen serves award winning AngusPure beef, which is simply in a league of its own. AngusPure is the only beef to have won the prestigious 'Steak of Origin' award five consecutive years (2004-2009). However, not only is the unbeatable taste of succulent mouth-watering AngusPure on offer but we also specialise in a range of tantalising seasonal cuisine dishes cooked to perfection.

Aberdeen is a perfect spot for lunch and after work drinks. The team are efficient and can cater to those who simply desire a quick bite to eat or those who would prefer to stay for an afternoon business or social engagement.

Please refer to their website for further information:  
[www.aberdeenonbroadway.co.nz](http://www.aberdeenonbroadway.co.nz)

For further enquiries please contact: (06) 06-952 5570



Located: 2/104 The Square, Palmerston North

Located: 161 Broadway Ave, Palmerston North